

Incorrect or Defective Items Received (Please Contact Us via Email)

If you received incorrect or defective item(s), email us at info@sportsflagsandproducts.com with order # and details of what was received. A reply with additional instructions and remedy will be provided promptly. (Do not Use this Form).

Return Item(s)

We have a 90-Day Return Policy from the date of purchase. Enter the below information and enclose this form with your items. You are responsible for Return Shipping charges.

Web #	Order #	Your Name

Item #	Item Name	Reason Code

Reason Codes: 10 - Changed Mind 20 – Wrong Size Ordered 30 – Gift Already have 40 – Did Not Like

To be eligible for a refund, the item(s) must be returned in unused, new and resalable condition including original tags and packaging. Ship the item(s) via USPS, UPS, or FedEx and you may want to insure your return, as we cannot be responsible for lost or misdirected returns. If your order was paid by Credit Card or PayPal, a refund will be issued for the price of the items returned within 10 business days. Original Shipping Charges and Return Shipping Charges are non-refundable. An email confirmation will be sent when the refund has been processed.

If items are returned to us that have been used, show wear or are not eligible for resale, the item(s) will be shipped back to the address of record and a refund will not be processed. Other items which are not eligible for return are **Event Merchandise** (e.g., Super Bowl, World Series, etc.), **Dated Merchandise** (e.g., 2017 Champions, 5-Time Champs), **Custom Orders** (e.g., House Divided, Oversized, and Personalized), **Media Orders**, and **Event Planning Orders**.

Due to the changing availability of our items, we Do Not Accept Exchanges. Please order your desired items at www.SportsFlagsandPennants.com and return the unwanted items as described above.

Please include this form when returning your items.
Please return to:

State Street Products, LLC
888 E. Belvidere Road
Suite 216
Grayslake, IL 60030

www.SportsFlagsandPennants.com
www.CollegeFlagsandBanners.com
www.ProFlagsandBanners.com
www.BaseballFlagsandPennants.com